



CORPORATE HEADQUARTERS
121 SOUTH LOMBARD ROAD
ADDISON, IL 60101
P: (630) 629-3504
F: (630) 629-3512

www.enproinc.com

REQUEST FOR PUMP REPAIR ESTIMATE

To request an estimate for service, please complete this form in its entirety and include the appropriate Material Safety Data Sheet (MSDS) documents. Note that an MSDS is required for each fluid that has been in contact with the equipment. Once we receive these documents, ENPRO will issue a Returned Materials Authorization (RMA) number to you. Please display the RMA number prominently on the outside of the shipping container or securely tag the equipment with the RMA number.

CUSTOMER INFORMATION

Date:

Company Name:

Billing Address:

City:

State:

Zip:

Contact Name:

Contact Phone:

Contact E-Mail:

Company Name:

Shipping Address:

City:

State:

Zip:

Location Within Plant:

PRODUCT INFORMATION

Model #

Manufacturer:

Serial #

Fluid(s):

Description of Problem:

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EVALUATION AGREEMENT

Evaluation of Equipment:

Equipment will be evaluated within three (3) business days after it is received at Enpro. Once it has been evaluated, a quotation for the repairs will be sent to you.

Evaluation Fee:

\$180 (If repairs are made, this fee will be deducted from the final cost of the repair.)

Freight:

Please note, the customer is responsible for all freight charges associated with shipping the equipment to and from Enpro's Service Center.

PO#

Equipment Ship to Address:

ENPRO, INC.
131 S. Lombard Rd.
Addison, IL 60101
P: (630) 629-3504
F: (630) 629-3512

If the customer does not elect to proceed with the offered repair, Enpro will make every effort to return the equipment in the same condition as it was received. However, complete reassembly may not be possible due to the requirements of the evaluation process.

AUTHORIZED SIGNATURE

I certify that I am authorized to request service for this equipment and that the information provided on this form is true and accurate to the best of my knowledge. I authorize that this equipment has been cleaned before shipping. Failure to clean equipment may result in refusal of the delivery.

Authorized By:

Name (Print):

Signature:

Date:

How did you hear about Enpro's Service Center?

Mailer

Website

Factory

Salesperson

Other

ENPRO USE ONLY

Salesperson:

RMA #:

Office Contact: